# **Internet Resources**

### Wifi Resources

Henry County Schools realizes that broadband internet access is essential to ensuring our students are able to learn remotely. We have confirmed with Charter Communications that they are partnering with school districts to ensure local communities are aware that they are providing the following:

- Free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Charter will continue to offer Spectrum Internet Assist, high -speed broadband program to eligible low-income households delivering speeds of 30 Mbps.
- Charter will open its Wi-Fi hotspots across our footprint for public use.
- Spectrum does not have data caps or hidden fees.

Comcast also plays a vital role in helping their customers stay connected – to their families, their workplaces, their schools, and the latest information about the virus – through the Internet. They have provided the following message to share with families of Henry County.

- We will make it even easier for low-income families who live in a Comcast service area to sign up by offering new customers 60 days of complimentary Internet Essentials service, which is usually available to all qualified low-income households for \$9.95/month.
- We are increasing Internet speeds for the Internet Essentials service from 15/2 Mbps to 25/3 Mbps for all new and existing customers, which will be the speed of the service going forward. In this way, we will ensure that Internet Essentials customers will be able to use their Internet service for all their increased needs as a result of this health crisis.
- Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit <a href="www.xfinity.com/wifi">www.xfinity.com/wifi</a>. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots, and then launch a browser.
  - Pausing Our Data Plan: With so many people working and educating at home, we want our customers to access the internet without thinking about data plans. While the vast majority of our customers do not come close to using 1TB of data in a month, we are pausing our data plans for 60 days giving all customers Unlimited data for no additional charge.
  - No Disconnects or Late Fees: We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills during this period. Our care teams will be available to offer flexible payment options and can help find other solutions.

# Find Public Wi-Fi in GA site

https://georgia-

dca.maps.arcgis.com/apps/webappviewer/index.html?id=5fed233c11c9417b940d93d8c0b68498

This may be helpful, too. It was updated Dec. 28th 2020

**How to Find Free Wi-Fi Hotspots** Where can I find free Wi-Fi near me?

by

**Stacy Fisher** 

https://www.lifewire.com/how-to-find-free-wifi-locations-1358040

https://broadband.georgia.gov/georgia-internet-access-covid-19-update

https://www.everyoneon.org/find-offers

https://drive.google.com/file/d/17cP-BRQ9Tcj8zZD30JuRzrkU2OSL65SA/view?usp=sharing

https://www.internetessentials.com/covid19

https://corporate.comcast.com/press/releases/internet-essentials-low-income-broadband-coronavirus-pandemic

# **Resources from Community and Supportive Services**

https://drive.google.com/file/d/17cP-BRQ9Tcj8zZD30JuRzrkU2OSL65SA/view?usp=sharing

# Free WiFi Services doc

https://drive.google.com/file/d/1iLACsAs\_owplsxpc6VcSU8\_VC7aEDMsi/view?usp=sharing

The following is from the AT&T website

Spectrum has free internet for 30 days, no hookup fees as long as there is no existing balance on any previous account.

Att is only offering no disconnect of services and they are waiving data cap fees for 60 days

Comcast requires service set up and the lowest price is \$30-\$40 a month with a one time \$70 set up fee. They will, however, give a 30 day money-back guarantee.

#### Access from AT&T

For eligible limited income households<sup>1</sup>

**\$10**/mo plus tax For speeds 5Mbps - 10Mbps

**\$5**/mo plus tax For speeds 768Kbps – 3Mbps

You will receive the maximum speed available at your address.

Includes data allowance of 150GB or 1TB depending on speed available in your area. \$10 charge for each additional 50GB. See details

'Access from AT&T provides wireline Home Internet to limited income households who participate in the Supplemental Nutrition Assistance Program or receive Supplemental Security Income benefits in California.

## **COVID-19: AT&T's Commitment**

Now more than ever it's important you have access to the Internet to stay in-touch with your family, friends, work and school. That's why AT&T will continue to offer you an affordable way to connect.

In response to the public health crisis, Access from AT&T is temporarily:

- Offering **two months of free service** to new Access customers who order by April 30, 2020. \$5/mo or \$10/mo thereafter, depending on your speed.
- Expanding eligibility based on income<sup>2</sup> and to households participating in National School Lunch Program/Head Start
- Waiving all home internet data overage fees

#### From Cox:

Cox Coronavirus (COVID-19) Response

During this time of uncertainty and required in-home learning, Cox is helping get families in need connected to the internet through our Connect2Compete program. Effective Monday, March 16, we are providing:

- Limited-time, first month free of Connect2Compete service, \$9.95/month thereafter
- Until May 15, 2020, we are providing phone and remote desktop support through Cox Complete Care at no charge to provide peace of mind and ease for technology needs
- Resources for discounted, refurbished equipment through our association with PCs for People
- A Learn from Home toolkit for schools, including instructions on how to fast-track eligible students without internet access Download toolkit

Offer expires 5/15/2020. Cox Complete Care in-home support excluded. Program eligibility and other restrictions apply. Learn more at <a href="https://www.cox.com/c2c">www.cox.com/c2c</a>.

To Qualify: Families with K-12 children who are eligible for the National School Lunch Program, SNAP, and/or TANF; who receive Tenant-Based Vouchers, Project-Based Vouchers or Section 8 Project-Based Rental Assistance (PBRA); and/or who live in Public Housing Apply for service

Don't qualify but still need to stay connected? See our other Internet plans with special promotional rates as part of our COVID-19 response:

Shop internet plans

- Home
- FAQs
- Cox Digital Academy
- Program Toolkits
- Low-Cost Computer
- Covid-19 Response

### COX CONNECT2COMPETE

Affordable home internet

Home internet is now an essential tool for today's education. Through Connect2Compete, Cox opens a world of opportunity for families by providing low-cost, home internet with wifi—for only \$995\* per month.

Qualify now

<u>Vroom offers free, easy-to-use learning tips for children 5 and under, delivered daily directly to your phone. See https://www.vroom.org/</u>

Ready4K is an evidence-based family engagement curriculum delivered via text messages. Text: Readby4th to 70138. See <a href="https://ready4k.parentpowered.com/">https://ready4k.parentpowered.com/</a>

FASTalk Direct by Family Engagement Lab offers PK-5 academic and social-emotional learning tips in multiple languages via text message to foster meaningful connections between parents and students that will

have a lasting impact on learning. Text: LATIPS to (844) 872-0906. See <a href="http://www.familyengagementlab.org/">http://www.familyengagementlab.org/</a>

You can see all of their recommendations here, I think they are very useful and it's quick read..See <a href="https://tinyurl.com/y586man6">https://tinyurl.com/y586man6</a>